



#### ONLINE V. IN-PERSON ARBITRATION - A NEUROSCIENTIFIC APPROACH

Understanding the pros and cons of online v. in-person hearings in arbitration.

Possible tools and techniques for arbitrators, counsel and witnesses in online proceedings

What? A webinar via ZOOM in English

When? January 25, 2022 from 5:00 pm to 7:00 pm Central European Time (CET)

Where? Online using ZOOM: The link to join this meeting is: https://us06web.zoom.us/j/87547051904.

**How?** By clicking on the ZOOM link above. Please register <a href="here">here</a> if you would like to receive a reminder before the event (in which case your name and e-mail address will be visible to all). Prior registration is **not** necessary.

How much? This event is free of charge

**For whom?** Anyone interested in arbitration or conflict resolution, or in the difference between online and physical events (Lawyers, arbitrators, in-house counsel, scientists, advisors, experts, disputants, etc.)

Following the outbreak of the COVID-19 pandemic, online hearings have become a norm in international arbitration proceedings. This webinar will explore some of the basic differences between online and in person hearings from a scientific perspective for counsel, arbitration and witnesses. We will be hearing from leading international scientists on data and evidence that can help to inform practice on how to be more effective when engaging with opposing counsel, the tribunal and witnesses in ADR proceedings. Topics covered will include:

- The influence of emotions on cognition
- Attention in online v. physical proceedings
- Perception in online v. physical proceedings

- Memory in online v. physical proceedings
- Witness testimony and witness conferencing
- Decision-making

The topics will be introduced by three leading neuroscientists and psychologists, who will start by discussing some of the key differences between online and in-person arbitration from the perspective of brain and social sciences. These explanations will be followed by conversations with experienced arbitrators and counsel regarding some of the possible practical implications of these scientific findings on online hearings as opposed to in-person hearings, and possible tools and techniques for arbitrators and advocates to be more effective when working online, including how to best engage with the tribunal, other counsel and witnesses online. A broader discussion will then ensue, involving questions and comments from any participants wishing to do so.

### Speakers:

# Scientific Experts:



Prof. David SANDER -- Director of the Swiss Interdisciplinary Center for Affective Sciences (CISA) specializing in emotions and how they modulate attention, memory, and decision-making (<a href="https://www.unige.ch/cisa/center/management/sander-david/">https://www.unige.ch/cisa/center/management/sander-david/</a>)

Dr Marcello MORTILLARO -- Applied Researcher in Nonverbal behavior - Emotional Intelligence - Behavior Change (https://www.unige.ch/cisa/center/management/mortillaro-marcello/)



Dr Ula CARTWRIGHT-FINCH -- Director of Cortex Capital and consultant, speaker and scientist, specialized in applying psychology and neuroscience to business and law (<a href="https://www.cortexcapital.org/our-story">https://www.cortexcapital.org/our-story</a>).

## **Arbitration Specialists:**



Me Noradèle RADJAI – Partner at LALIVE (Counsel & Arbitrator) (https://www.lalive.law/people/radjai-noradele/)



Me Christopher NEWMARK – Partner at SPENSER UNDERHILL NEWMARK (Arbitrator & Mediator) (http://sunlaw.co.uk/about-us/christopher-newmark/)



Me Nhu-Hoang TRAN THANG – Senior Associate at PETER & KIM (Counsel & Arbitrator) (https://peterandkim.com/team/nhu-hoang-tran-thang/)

## Moderators:



Me Alexandra JOHNSON – Partner at BAR & KARRER, Member of the OdAGe ADR Commission (https://www.baerkarrer.ch/en/lawyers/alexandra-c-johnson)



Me Jeremy LACK – Partner at LAWTECH.CH, Member of the OdAGe ADR Commission (<a href="http://lawtech.ch/">http://lawtech.ch/</a>)